



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

February 7, 2014

Date Complaint Received: 2/3/14
Complaint Received By: Chad Reckling, SW II
Provider Name and Location: Samantha Edwards 322 5 th St Atalissa IA 52720
Complaint: It was reported to the department that Samantha was providing childcare in her home on this date and that the Notice of Decision for Revocation that was sent to her by the department on 1/17/14 was not posted in her home. Rule Basis: 441 IAC 110.7(4) Letter of revocation. A letter received by an owner or operator of a child development home initiating action to deny or revoke the home's registration shall be conspicuously posted where it can be read by parents or any member of the public. The letter shall remain posted until resolution of the action to deny or revoke an owner's or operator's certificate of registration.
Findings: Social worker Kelly Dahlke went to the daycare home on an unrelated matter on 2/5/14 and Samantha had informed her that she was a registered daycare provider. Social worker Dahlke asked Samantha about the letter she had received from the department regarding her registration. Social worker Dahlke observed that Samantha had to go downstairs and retrieve the letter/notice from her desk and that it was not visibly posted for any member of the public or the provider's parents to see. Based on the department's observations that occurred on 2/5/14 this daycare complaint is substantiated.
Resolution: Social worker Dahlke informed Samantha that she cannot be watching any daycare children until the matter of which she is concerned with is resolved. Samantha needs to post the Notice of Decision dated 1/17/14 from the department in a clear and conspicuous place for any person to see.

If you have any questions regarding this matter feel free to contact me at (319) 208-5521 or creckli@dhs.state.ia.us.

Sincerely,

Chad Reckling, Social Worker II
560 Division St, Ste 200
Burlington IA 52601